



VISION/AIRE

Success Case

Outsourcing of Specialized Professionals in
Infrastructure and Support for Cisco Equipment

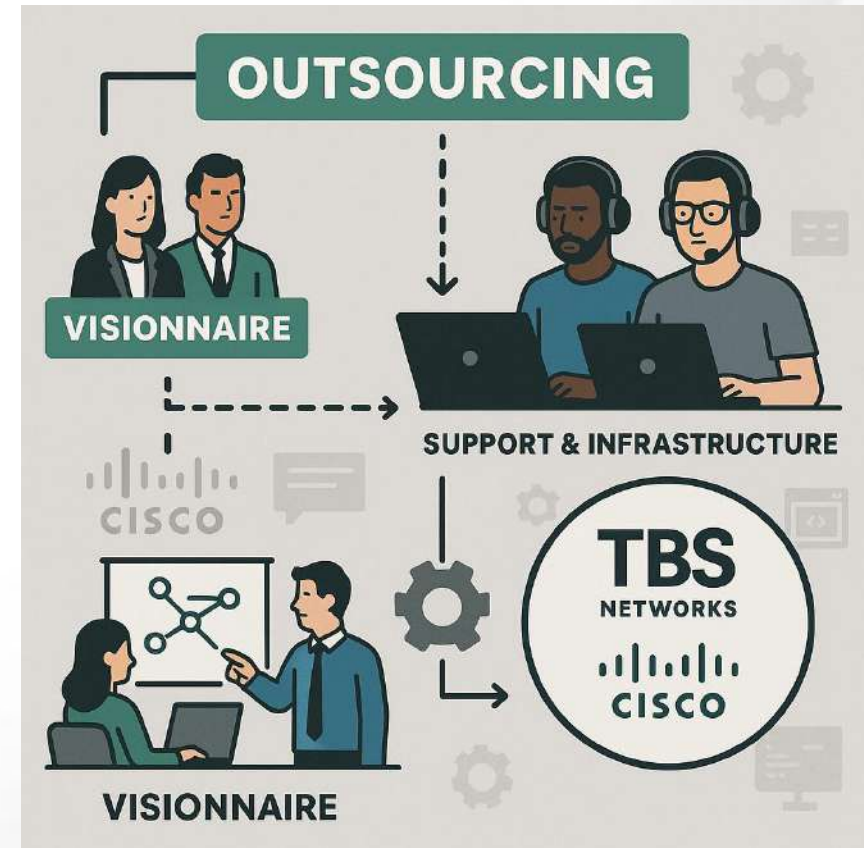
Problem

TBS Networks turned to Visionnaire to meet Cisco's demand for highly qualified specialists in customer support, Office 365, installation and maintenance of hardware and software, along with security and backup practices.



Solution

Through an outsourcing model, Visionnaire selected two highly qualified professionals to meet the demands of TBS/Cisco in support and infrastructure. With prior experience, these professionals underwent in-person training using equipment and guidance provided by Cisco, accompanied by a Visionnaire representative.

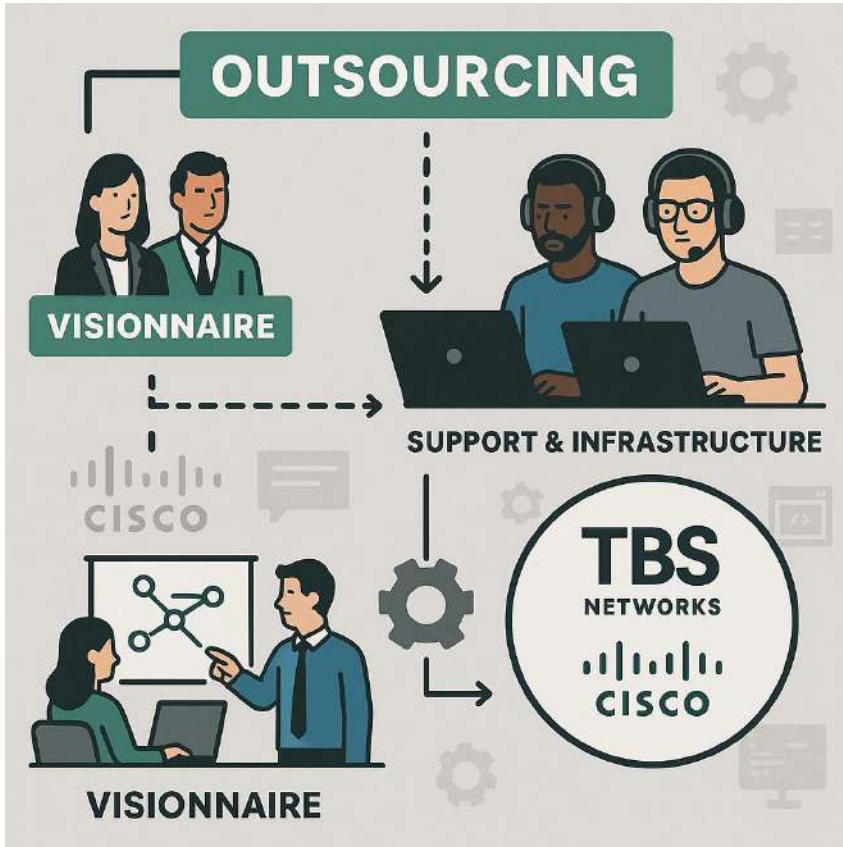


Results

With the team assembled by Visionnaire, Cisco, the end client, had specialists in charge of various tasks specified in the project, providing the reliability and efficiency Cisco needed to cover a temporary staff shortage.



Images



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VISIONNAIRE

Sales Team

comercial@visionnaire.com.br

<https://www.visionnaire.com.br/en/>

+55 0800-647-8017 (Free Call)

+55 41 3337-1000 (Call and WhatsApp)